

SPECIAL OVERLAND TRACK RETURN PRICES.

New for 2018 season.

If you want to save some money on your transport to and from the Overland Track we are now reducing the price further for those people booking return transport with us once we exceed 7 passengers. Normally, if just traveling "one way" with us once we have a minimum of 6 passengers on a journey the price reduces to \$78.00 each, however, if you booked return transport with us (Launceston/Cradle Mountain/Lake St.Clair/Launceston we will continue to reduce your price until we have 7 passengers and over. This means that with 7 passengers on a journey you will pay only \$75.00 each for that leg of your journey.

You can book our bus for departures from Launceston or Launceston Airport any time from 0730 to 1400 (7.30am to 2pm).

Your return time can be anytime from 1100 to 1630 (11am to 4.30pm), **however**, please be aware that the 4.30pm ferry is often late and your late afternoon departure may be delayed by up to 30 minutes – if you are catching a flight from Launceston that day then you need to allow a minimum of 3 hours for the journey.

It is important that you understand that whoever books the bus first, determines the departure date and time. This booking is then shown on our "message board" on our web site. If this time suits your needs as well, then you can book on the same bus and benefit from the increased number of passengers that then determines the final price.

Below is our price list for this special package.

OUTDOOR RECREATIONAL TRANSPORT **SPECIAL RATES FOR CASH CUSTOMERS**

As from 1st July 2018

Cash and Standard Prices for those passengers undertaking the Overland Track. These prices are applicable for transport from Launceston to Cradle Mountain and from Lake St.Clair to Launceston.

Number of Passengers	Cash Only Price *	Standard Price (Cheque/CC)
2 persons (min)	\$132.00 each	\$138.00 each
3 person	\$111.00 each	\$117.00 each
4 person	\$93.00 each	\$99.00 each
5 person	\$85.00. each	\$90.00 each
6 person	\$78.00 each	\$83.00 each
7 person	\$75.00 each	\$80.00 each

Please note there is a winter surcharge for our limited services between 1st June & 30th September.

All prices include

GST

IMPORTANT NOTE: The price in the gold shaded grid is only applicable to clients booking return transport with us

To get the lower rates you do not have to book as a group, if for example, there are only two of you, if we get additional passengers (see travel matching document) then as the number of passengers increase you will get the lower rate. Example : If you have booked for return (two way transport) if we have 7

passengers travelling inwards your price will be \$75.00 each, if when you return we only have 6 passengers your return price would be \$78.00 each.

Please note: groups/individuals going to Cradle Mountain. As there is a free shuttle bus from the Visitor Centre/Transit Centre into the National Park including Ronny Creek and Dove Lake, our driver will drop you off here. If, however you are in a group of 6 and over we will take you to the track head, if requested.

BOOKINGS FOR THIS SERVICE

The booking deposit for this service is \$60.00 per passenger eg Lton/CM/LSC/Lton per passenger.
We can accept this payment in two ways:

1. As a **“security deposit”** by Credit card, however, your credit card will only be debited with the booking deposit if you fail to turn up or do not meet our cancellation policy (see below).
2. By direct credit to our account (this is treated as cash and will be deducted from your fare(s))

Upon receiving your credit card details, or direct credit we will issue you with a booking reference.
On the day of your departure and on paying the full cash only fare we will return your credit card voucher so you can destroy it or if you paid your deposits by direct credit this will be deducted from your cash fare.

CANCELLATION POLICY

Deposits:

Over 30 days Full Refund, or 60 days if you selected **“travel matching”** when you booked, in this case, a full refund will only be given if this does not affect other people that booked on the same bus.(see note (a) at foot of this page).
Less than 30 days we will deduct the deposit from your credit card account.

WHEN A FULL PAYMENT OR DEPOSIT HAS BEEN RECEIVED BY DIRECT CREDIT

Over 30 days full refund, or 60 days if you selected **“travel matching”** when you booked, in this case, a full refund will only be given if this does not affect other people that booked on the same bus.(see note (a) at foot of this page).

Less than 30 days: If you have paid your fare in full we will refund your money less the equivalent of your deposit per passenger. If you have only paid a deposit, then no refund will be due.

If due to circumstances beyond our control we have to cancel any journey, you will receive a full refund.

If we are unable to complete a journey due to circumstances beyond our control such as weather, road conditions, or mechanical failure of one of our vehicles we will offer you a full refund or take you to your destination as soon as safe conditions exist or another vehicle is able to complete the journey.

LIMIT OF LIABILITY

We regret that we accept no liability whatsoever for any delays of our service that cause you to miss another transport connection. You are strongly recommended to take out travel insurance to cover this eventuality.

NOTE (a)

Travel Matching

We will do our best to try and get additional passengers on the same bus as you which is better for us and certainly better for you as it will cost you less. This is called **“travel matching”** and is the reason we have a message board so that you can see how many passengers we are carrying on a certain date.

However, we are getting a small minority of customers that decide for one reason or another to change the date of travel or even cancel altogether. When people cancel, or move a booking this often affects other people that may have booked on this bus. They may have seen your booking and decided to book on this bus as it will be cheaper with other passengers.

If you cancel or change the date of your booking this means we incur financial loss.
We cannot simply increase the fare of the remaining passengers as this would be unfair on them. Once we quote a lower fare we honor this price. As a result, if your cancellation or change of date affects others then your cancellation will be subject to the 60 days clause in our cancellation policy.

1st July 2018. If fuel prices continue to increase we will have to increase prices, however, this will not affect those passengers that have already booked and paid a deposit.